St. Mary's Welcomes...



Emily Lisanti PA-C



Ombudsman

212.812.2911

Nurserv Unit

Nurses Station: 718.281.8730

Cassandra Kumah, Social Worker: 718.281.8530

Benedetta Montalvo, Asst. Dir Nursing: 718.281.8882

Children's Unit 3

Nurses Station: 718.281.5820

Social Worker: 718.281.8826

Sharon Rome, Asst. Dir Nursing: 718.819.2752

Desiree Borre

Director, Patient & Family Services

Grievance Official

718.281.8886 dborre@stmaryskids.org

Maggie Sidarous

Administrator, Administration

718.281.8764 msidarous@stmaryskids.org



Joanna Tomaszek, FNP-C

Whose recent role at St. Mary's was Nursing Night Supervisor.



Olga Goldenberg - FNP-C

Our Commitment to Patient -and-Family Centered Care

The staff at St. Mary's continue to focus on building strong family partnerships and improving communication. We want to ensure that residents and families are at the center of every resident care decision made.

Contact Us...

Hospital Reception 718.281.8800

Toddlers Unit Nurses Station: 718.281.8740 Sheena Mathew, Social Worker: 718.281.8805 Eileen Alvarez, Asst. Dir Nursing: 718.281.8808

Children's Unit 4 Nurses Station: 718.281.5830 Katie Haas, Social Worker: 718.281.8921 Heather Gallagher, Asst. Dir Nursing: 718.819.8940

> Roselyn Vasquez **Coordinator, Patient & Family Experience** 718.281.8826 rvasquez@stmaryskids.org

Children's Unit 2 Nurses Station: 718.281.5830 Laura Nunez, Social Worker: 718.281.8994 Judith Vigliotti , Asst. Dir Nursing: 718.281.8860

> St. Mary's Healthcare System For Children 29-01 216th Street | Bayside, NY 11360 www.stmaryskids.org



A Holiday Message from St. Mary's President and CEO, Dr. Eddie Simpser

Dear Families,

As we approach the end of this unprecedented year, it is hard not to be contemplative. Despite all of the trials and tribulations of this year, the resilience of our kids, our families and our staff shines through. I am in awe not only of our staff but of all of you.

From the moment this pandemic started our staff stepped up to ensure the health and well-being of all of our children. Nothing is more important than the safety of the children we care for. When travel was challenging and staffing looked to be an issue, people made sure that their colleagues could get to work or took extra shifts to help them out, to ensure that we had adequate staff to care for the kids. When staff testing became the norm, our staff enthusiastically supported our efforts and do so, with a smile. Our staff have rededicated their efforts to ensuring that despite program closures and visitation restrictions, that the kids would still have experiences that enhanced their quality of life. And the staff have redoubled their infection control practices to ensure that we exceed even the highest standards of care.

I would like to acknowledge you, the St. Mary's families. I have been most thankful for your partnership and patience. Your commitment these past few months in keeping your child safe is nothing less than extraordinary and does not go unnoticed. We so appreciate your engagement with us so we can do the best job possible to serve you and your child.

These are unique times that obviously have interrupted our lives. But our kids continue to make progress and thankfully to stay healthy and that gives us hope. Let that hope serve to focus us on the work ahead and help us navigate through these trying times.

I want you to know that we remain dedicated and committed to the safety and wellness of our children. We are proud to play a critical role in this fight by partnering with you and supporting you. We are all in this together!

Wishing you a safe, blessed and happy holiday season!

Dr. Eddie Simpser





Wishing all the St. Mary's Families a Happy Holidays and prosperous New Year !

2021



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WINTER 2021



For more information on our family programs contact Rosey Vasquez at 718.281.8826 or rvasquez@stmaryskids.org

Where big hearts help little patients

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WINTER 2021

Patient Safe Solution - reminder



We are excited to announce that as of November 17, 2020 St. Mary's staff are now using a new communication system called *Patient Safe*. The Patient Safe System will allow for hospital staff to communicate to different team members within the hospital through cell phones.

When you are in our facility, you may notice that our employees are using these cell phones to either text or make calls. Please be assured that these are hospital issued devices used to discuss and communicate patient need, not personal phones.

We remain dedicated to give our patients the most efficient care possible, and thank you for your endless support, partnership and trust in caring for your child.

Electronic Screening - *reminder*



Dear Families,

If you are scheduled for a medically necessary visit with your child it is important to complete the electronic screen correctly in the lobby. Please be sure to enter the last four numbers of your preferred contact number and your child's room number. Thank you for your cooperation!

SEASONS GREETINGS FROM OUR ADMISSIONS TEAM

The Admissions team wishes you all the best during this challenging Holiday Season.

The core team is made up of myself, Joanne Bodden, Manager of Admissions; Nanette Costello, Coordinator; Lori Freudman, R.N. and Linda Marin, R.N. our Nurse Liaisons.

In the Pre-COVID days, we hosted tours and conducted trainings all in an effort to promote the many services St. Mary's has to offer. These days, we've taken to ZOOM to continue making this happen. Even with social distancing, we are communicating with our local hospitals and Acute Care facilities resulting in over 120 admissions year to date.

Our goal for 2021 is to become even more interactive in your experience here at St. Mary's. We are thankful that you have put your trust in us. We wish you all the sweet joy this holiday season can offer.

Kindest regards,

Joanne, Linda, Lori and Nanette



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Patient and Family Centered Care

St. Mary's Parents Connect will be meeting monthly to support and connect families of children with medical complexities to resources in the community. We want to empower you as parents and caregivers with a variety of resources as you prepare for discharge and your journey with the child. Guest Speakers will be invited at every meeting.

We invite you to attend the Parents Connect Group via zoom on:

- Wednesday, January 13, 2021 5pm
- Wednesday, February 10, 2020 5pm
- Wednesday, March 10, 2021 5PM

If you would like to attend please contact:

- Roselyn Vasquez, Patient Experience Coordinator (718) 281.8826 rvasquez@stmaryskids.org
- Laura Nunez, LMSW (718) 281.8944 –Inunez@stmaryskids.org

* Zoom log on details will be provided

Monthly Siblings Group

St. Mary's is now hosting virtual siblings group via zoom. The siblings group is led by Social Work staff to develop positive coping skills, gain peer support • and enhance self –awareness through the use of social work therapeutic interventions, music therapy and therapeutic art activities.

 To register your child's sibling, please contact Senior Social Workers:

Sheena Mathew, LMSW at (718) 281-8805 or

Katie Haas, LMSW at (718) 281-8921

DATES SCHEDULED:

December 16th 4-5PM February 23rd 4-5PM April 13th 4-5PM

January 12th 4-5PM March 16th 4-5PM



Parents Connect Group



New Beginnings by Helen Steiner Rice

How often we wish for another chance to have a fresh beginning A chance to blot out our mistakes and change failure into winning. It does not take a new year to make a brand new start. It only takes the deep desire to try with all your heart. To live a little better and to always be forgiving To add a little sunshine to the world in which we are living. So, never give up in despair and think that you are through, For there's always a tomorrow and a chance to start anew.