



VOLUNTEER OPPORTUNITY

PATIENT AND FAMILY ADVISORY COUNCIL

The Patient and Family Advisory Council (PFAC) exists to serve as an advisory resource to St. Mary's Healthcare System for Children. The PFAC shall advise the organization on matters including, but not limited to, patient/family experiences, quality care & safety, as well as the planning, implementation and evaluation of new initiatives and advocacy efforts.

St. Mary's Healthcare System for Children is currently seeking volunteer patients, parents or other family members who:

- Have 3 years of lived experience caring for a medically fragile child
- Are patients who currently receive care from St. Mary's or who have received care within the past several years
- Are current or former young adult patients
- Want to meet and connect with other caregivers that share similar "lived experiences"
- Are willing to be a part of a team and partner with healthcare professionals
- Are empathic, passionate, and able to listen well and respect the perspective of others
- Are able to represent the needs of their child and other families needs

Patient and Family Advisor's will participate in a PFAC orientation and be council members for 2 years. Council meetings are bimonthly and will be held via Zoom or onsite and conducive to schedules. St. Mary's recognizes and respects the intense schedules of those caring for a child with medical complexity and will work with PFAC members who express an interest in council participation.

If you would like to volunteer or learn more please contact:

Vera Carlo, Program Coordinator

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