

Getting to know the staff at St. Mary's...

Sara Parker first discovered St. Mary's Children's Hospital during her pediatric clinical rotation in nursing school in 2015. Inspired by the resilience of the children and the supportive environment of the hospital, she knew it was a place where she could see herself contributing in the future. A graduate of Molloy College with a Bachelor of Science in Nursing, Sara brings a wealth of experience to St. Mary's. Her professional background includes roles in Pediatric Ambulatory Care, Well-Baby Nursery, and the Neonatal Intensive Care Unit (NICU), where she honed her skills in providing compassionate, patient-centered care. Sara is eager to further develop her leadership skills, empowering her team to achieve their fullest potential while continuing to expand her expertise in caring for medically complex children.

Outside of her professional life, Sara enjoys traveling, listening to music, baking, and creating special moments with her kids—whether it's learning new TikTok dances or simply enjoying time together. Please join us in welcoming Sara to the St. Mary's family!



Insurance Changes?

To update, contact Debra Fenton at:

E: dfenton@stmaryskids.org | P: 718.281.8957

Online Family Resources

Access the resources and information you need to be a strong advocate for your child. Visit St. Mary's website Resource Library by going to

stmaryskids.org/for-families/resources-library/

Our Commitment to Patient & Family Centered Care

The staff at St. Mary's continues to focus on building strong family partnerships and improving communication. We want to ensure that residents and families are at the center of every resident care decision made. Feel free to contact Larissa Estrella, Patient & Family Experience Coordinator, with any issues you would like to discuss.

Contact Us...

Ombudsman 212.812.2911	Bency Massinello, RN, MSN, RN-BC, C-NE Administrator; VP Inpatient Nursing and System Quality and Informatics
Nursery Unit Nurses Station: 718.281.8730 Laura Nunez, Social Worker: 718.281.8944 Tiffany Lau, Asst. Dir Nursing: 718.281.8882	Toddlers Unit Nurses Station: 718.281.8740 Fernando Gomez, Social Work Supervisor: 718.281.8805, room 1248 Patreece Stewart, Asst. Dir Nursing: 718.281.8808
Children's Unit 2 Nurses Station: 718.281.8652 Dori Resnick, Social Worker: 718.281.8530, room 240 Sara Parker, Asst. Dir Nursing: 718.281.8660	Children's Unit 3 Nurses Station: 718.281.5820 Cloe Southard, Social Worker: 718.281.3985, room 3248 Shireese Sookram, Asst. Dir Nursing: 718.819.2752
Children's Unit 4 Nurses Station: 718.281.5830 Talia Bornstein, LMSW: 718.281.8921, room 4248 Caroline Cobblah, Asst. Dir Nursing: 718.281.8940	Desiree Borre Director, Patient & Family Services, room 103 Grievance Official 718.281.8886 - dborre@stmaryskids.org
Larissa Estrella Patient & Family Experience Coordinator, room 103 718.281.8826 - lestrella@stmaryskids.org	Jacqueline Lynch, MDIV, MSW, DMIN Chaplaincy Services, room 104B 718.281.8852- jlynch@stmaryskids.org

St. Mary's Healthcare System For Children 718-281-8800 – www.stmaryskids.org













St. Mary's Spotlight!

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November was National Hospice & Palliative Care Month!

Celebrating 40 Years of Palliative Care at St. Mary's Hospital for Children. This November we join the nationwide observance of National Hospice & Palliative Care Month, honoring the essential work of healthcare professionals who provide compassionate care to those facing serious illness. This is a time to reflect on the vital role that palliative care teams play in supporting patients and families through some of life's most challenging moments.

Here, at St. Mary's Hospital for Children, we are privileged to be celebrating the 40th anniversary of our Palliative Care Program. In 1984, St. Mary's embarked on a very innovative concept and opened a 10 bedded palliative care unit, which was the first of its kind in the country. As the program grew and evolved over time, it's mission remained the same:

- 1. To improve the quality of life for children facing serious illness
- 2. To provide an extra layer of support for their families, and offer relief from the symptoms and stresses of dealing with such an illness. With the help of our interdisciplinary team, Comfort Champions, and Doula volunteers, we are currently able to support 70 inpatient residents, offering compassionate care at every step of the journey.

Congratulations to our healthcare system for this milestone accomplishment!



Palliative Care Volunteer Doulas: Anna, Gladys, Mary, Emily & Ellen



St. Mary's Palliative Care Team:
Michael Matos LMT, Marianne Muzic APHSW-C &
Chaplain Jacqueline Lynch M.Div.



Palliative care at St. Mary's goes beyond medical treatment, ensuring every child experiences comfort, dignity, and joy. This dedication shines through in the stories of the incredible professionals who make it happen, like our Palliative Massage Therapist, Michael Matos, who uniquely creates nurturing and healing experiences for our children. "Our sense of touch is one of the primary ways we engage with the world," Matos explains. "My goal is to help our patients process touch in a safe and nurturing way."

